

Join the Novus Automotive Family at Ontario Hyundai!

At Ontario Hyundai— a Certified Platinum Dealership— we are all about crafting a simple, stress-free dealership experience for our customers. Located in Whitby and now under new management (as of May 1, 2025), our dedication to guest satisfaction reflects our team's commitment to exceeding expectations.

We are now looking for passionate individuals to join our growing team as we continue to strive for excellence. At Ontario Hyundai, you will work in a supportive, customer-focused environment where your contributions truly matter.

If you're driven to provide outstanding service and be part of a team that values trust and transparency, Ontario Hyundai is the place for you.

Meet Novus Automotive: In 2024, we launched a forward-thinking dealership brand that encompasses six dealerships across the Durham Region, including Ontario Hyundai. We are Novus Automotive, dedicated to reshaping the relationship between dealerships and drivers by crafting seamless experiences that bring peace of mind to the road.

Position Overview:

At Ontario Hyundai, the Licensed Automotive Technician is an essential member of the service team, responsible for diagnosing, repairing, and maintaining vehicles to meet dealership and manufacturer standards. This role ensures that customer vehicles are serviced accurately, efficiently, and safely with exceptional attention to detail and comprehensive technical and mechanical expertise.

What You'll Do:

- Conduct thorough inspections in accordance with dealership standards and manufacturer guidelines.
- Accurately diagnose mechanical, electrical, and technology-based issues and complete repairs as outlined in repair orders.
- Perform routine maintenance services, including oil changes, tire rotations, transmission services, battery replacements, and headlight/taillight installations.
- Work closely with Service Advisors and the parts department to provide clear and timely updates on repair status, provide updates on additional repairs needed or delays encountered, and verify parts availability.
- Complete warranty repairs according to manufacturer guidelines, ensuring accurate documentation to support warranty claims.

- Conduct road tests on repaired vehicles to ensure proper functionality and quality of repairs; verify that vehicles are returned to customers in clean condition, maintaining a high standard of customer satisfaction.
- Stay up to date with technical skills and attend sponsored training classes.
- Maintain a clean, organized, and safe work environment, adhering to dealership policies for workspace cleanliness.
- Follow dealership safety procedures and Canadian Occupational Health and Safety Regulations, including the use of PPE (safety glasses, steel-toe footwear, etc.), regular tool and equipment inspection, and the identification and reporting of any hazards to management.
- Perform other related duties as requested by management.

What You Bring:

- A valid Automotive Service Technician (310S) License.
- A valid Ontario Class 'G' Driver's License and a clean driver's abstract is required.
- Previous experience as licensed 310S Technician, with a strong technical and mechanical aptitude.
- Exceptional problem-solving skills and attention to detail
- Strong organization and time-management skills
- A commitment to delivering high-quality workmanship and customer satisfaction.

What We Offer:

- **Paid Time Off:** 5 paid personal days, 3 weeks of vacation time (increased to 4 weeks after 5 years and 5 weeks after 10 years), 2 paid volunteer days, 3 paid bereavement days, and 5 paid new parent leave days.
- **Comprehensive Benefit Plan:** Enrollment in our comprehensive benefit plan starting from day one.
- **Compensation:** \$30-34 per flat rate hour based on experience, plus production bonus eligibility. Earn up to \$36 per flat rate hour upon successful completion of Hyundai Master Technician training.
- **Training and Development:** Access to comprehensive training and development.
- **Employee Discounts:** Special discounts on vehicles and services across Novus Automotive.

We thank you for your interest in employment with Ontario Hyundai, however, only applicants selected for an interview will be contacted.

Please note, this posting is intended to build a pool of qualified candidates for future opportunities that may become available.

Novus Automotive is committed to providing accessible employment practices that are following the Accessibility for Ontarians with Disabilities Act (AODA). If you require accommodation during any stage of the recruitment process, please contact HR@novus.auto.